

Sample Warranty Review

Overview

Participants practice analyzing warranty coverage by reviewing sample warranty.

Time

15–20 minutes

Materials

- Copies of a sample warranty for a manufactured home
- Pencils

Set Up

- Find a sample warranty for a manufactured home, and make enough copies of it for all participants.
- Post questions about the warranty on a flipchart.

Activity

- Give each participant a sample warranty.
- Explain to the participants that they are to answer the questions posted on a flipchart about the warranty coverage by analyzing the sample.
- After 10-15 minutes, ask for participants' answers.
- Review the correct answers.

Debriefing

- Did this activity help you become more familiar with analyzing warranty coverage for a manufactured home?
- Why or why not?

Sample Warranty Coverage Questions Posted on Flipchart

- Which company provided the warranty?
- What is covered?
- What is excluded?
- How long does the warranty last?
- What can void the warranty?
- How do you get warranty service?
- Who provides the warranty service?
- Where will the warranty service be performed?